These are the additional results of the PKP Minnesota Working Group #6 on Discussion Workflow. The details supplement the email notifications and discussions section of the original post [insert link].

Email notifications and discussions

1. Current issues with email notifications
   - Notification emails lack information about the reason for the notification.
   - Email templates do not include notification emails, preventing journal managers from modifying the templates.

2. Solving issues, e.g., email content
   - Notification emails (essential information, clear templates. e.g., who is contacting, submission details, participants, subject line, message space, etc.).

3. Email and discussion integration
   - Discussion email replies and population integrated into the discussion thread; alternative paths.
4. Direct links to discussion
   - Provide direct links from the email to the specific discussion thread, not just to a generic journal page or otherwise.

5. Toggle for discussion content
   - Include a toggle switch for groups that prefer to see the entire discussion thread in the email if email replies are not allowed.

6. Essential information for notification emails
   - Who is contacting you via the discussion.
   - Details of the submission (which journal or book, submission ID, and name).
   - Indication that the notification is coming from the discussion board.
   - Clear subject line.

7. Ideal discussion and email integration suggestion
   - Email Formation
     - From OJS email (<no reply> or the ability to repopulate the email into the discussions thread).
     - Reply functionality best scenario: replies to the email are populated directly into the discussion thread; if not feasible, then set the email to <no reply>.

8. Detailed Email Template Example

   From: OJS email (<no reply> or populate email into discussions thread)
   To: [Recipient Email]
   Subject: Discussion on [Submission Name]
   
   Body:
   
   - Journal Name: [Journal Name]
   - Submission ID: [Submission ID]
   - Submission Name: [Submission Name]
   - Discussion Subject: [Discussion Subject]
   - Message From: [Sender’s Name]
   
   Message:

   [Message Content]

   Link to View/Respond:
   Click here to view/respond to the discussion.
9. Implementation details
   ● Modification of email templates
     ○ Ensure email templates can be modified by journal managers.
     ○ Include placeholders for the essential information within the template.
   ● System configuration
     ○ Enable the toggle switch feature within the configuration settings.
     ○ Ensure links in the emails direct recipients to the specific discussion thread.

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