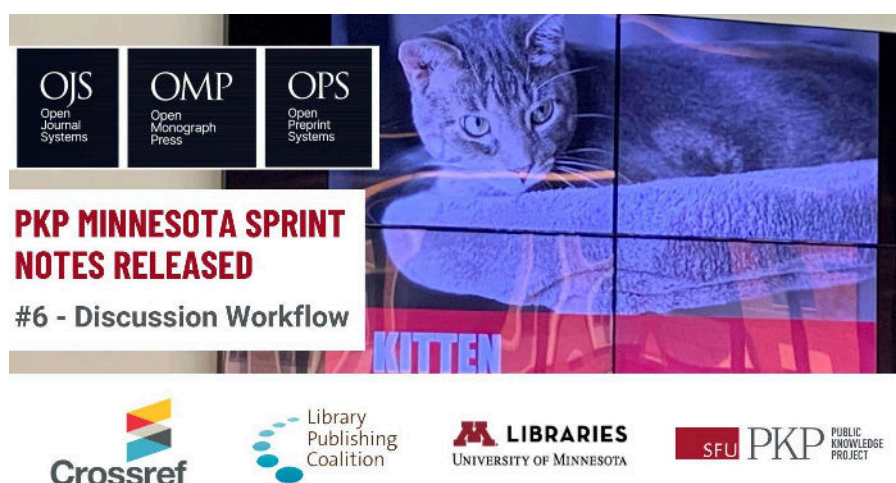


PKP Minnesota Sprint 2024 Discussion Workflow Working Group – Supplementary Results



These are the additional results of the PKP Minnesota Working Group #6 on Discussion Workflow. The details supplement the email notifications and discussions section of the original post [insert link].

Email notifications and discussions

1. Current issues with email notifications
 - Notification emails lack information about the reason for the notification.
 - Email templates do not include notification emails, preventing journal managers from modifying the templates.
2. Solving issues, e.g., email content
 - Notification emails (essential information, clear templates. e.g., who is contacting, submission details, participants, subject line, message space, etc.).
3. Email and discussion integration
 - Discussion email replies and population integrated into the discussion thread; alternative paths.

4. Direct links to discussion
 - Provide direct links from the email to the specific discussion thread, not just to a generic journal page or otherwise.
5. Toggle for discussion content
 - Include a toggle switch for groups that prefer to see the entire discussion thread in the email if email replies are not allowed.
6. Essential information for notification emails
 - Who is contacting you via the discussion.
 - Details of the submission (which journal or book, submission ID, and name).
 - Indication that the notification is coming from the discussion board.
 - Clear subject line.
7. Ideal discussion and email integration suggestion
 - Email Formation
 - From OJS email (<no reply> or the ability to repopulate the email into the discussions thread).
 - Reply functionality best scenario: replies to the email are populated directly into the discussion thread; if not feasible, then set the email to <no reply>.
8. Detailed Email Template Example

From: OJS email (<no reply> or populate email into discussions thread)

To: [Recipient Email]

Subject: Discussion on [Submission Name]

Body:

- Journal Name: [Journal Name]
- Submission ID: [Submission ID]
- Submission Name: [Submission Name]
- Discussion Subject: [Discussion Subject]
- Message From: [Sender's Name]

Message:

[Message Content]

Link to View/Respond:

Click here to view/respond to the discussion.

[Toggle switch: For groups that want the entire contents of the discussion threads, Click to include discussion text.]

9. Implementation details

- Modification of email templates
 - Ensure email templates can be modified by journal managers.
 - Include placeholders for the essential information within the template.
- System configuration
 - Enable the toggle switch feature within the configuration settings.
 - Ensure links in the emails direct recipients to the specific discussion thread.

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